



Healthcare support workers

This occupational group includes nursing, psychiatric, home health aides, occupational therapy and physical therapist assistants and aides, dental, medical, and veterinary assistants, phlebotomists, and medical transcriptionists.

Cognitive and mental requirements

The qualifications that workers need to use judgment, make decisions, interact with others, and adapt to changes in jobs.

In 2023, verbal interactions were required constantly (every few minutes) for 30.7 percent of healthcare support workers, and were required not constantly, but more than once per hour for 57.9 percent.

Table 1. Percentage of healthcare support workers with cognitive and mental requirements, 2023

Requirement	Yes	No
Pace: Pause control	37.6	62.4
Interaction with general public	98.5	1.5
Working around crowds	2.3	97.7
Telework	0.7	99.3
Work review: Supervising others	0.7	99.3
Work review: Presence of supervisor	52.5	47.5

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

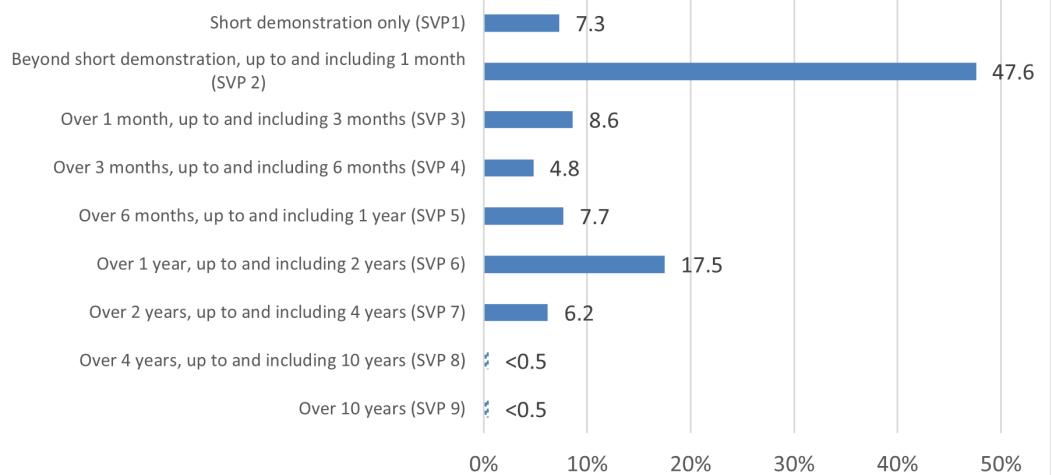
Education, training, and experience requirements

The minimum level of formal education required, credentials necessary, on-the-job training, and prior work experience necessary for average performance in jobs.

In 2023, credentials were required for 75.4 percent of healthcare support workers. Prior work experience was required for 20.4 percent and on-the-job training was required for 87.0 percent.

A high school diploma was required for 63.4 percent of healthcare support workers.

Chart 1. Percentage of healthcare support workers by specific preparation time (SVP) level, 2023

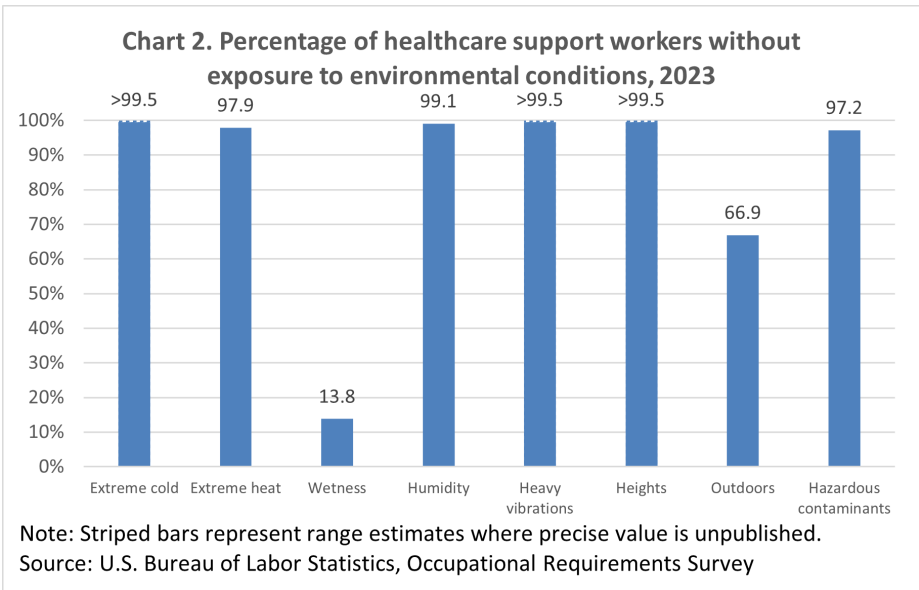


Note: Striped bars represent range estimates where precise value is unpublished.
Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey

Environmental conditions

The various tangible or concrete hazards or difficulties that are in the vicinity of where jobs' critical tasks are performed.

In 2023, greater than 99.5 percent of healthcare support workers were not exposed to extreme cold, and 97.9 percent were not exposed to extreme heat. Wetness was not present for 13.8 percent, greater than 99.5 percent were not exposed to heavy vibrations, and 66.9 percent were not exposed to the outdoors.



Physical demands

Refer to the physical activities required to perform tasks in jobs. The presence and, in some cases, duration of these activities are published.

In 2023, reaching at or below the shoulder was required for 93.9 percent of healthcare support workers and was not required for 6.1 percent.

Performing work in low postures was required for 82.6 percent of healthcare support workers and was not required for 17.4 percent.

The choice to sit or stand when performing critical tasks was available to 18.4 percent of healthcare support workers. On average, workers spent 30.6 percent of the workday sitting and 69.4 percent of the workday standing.

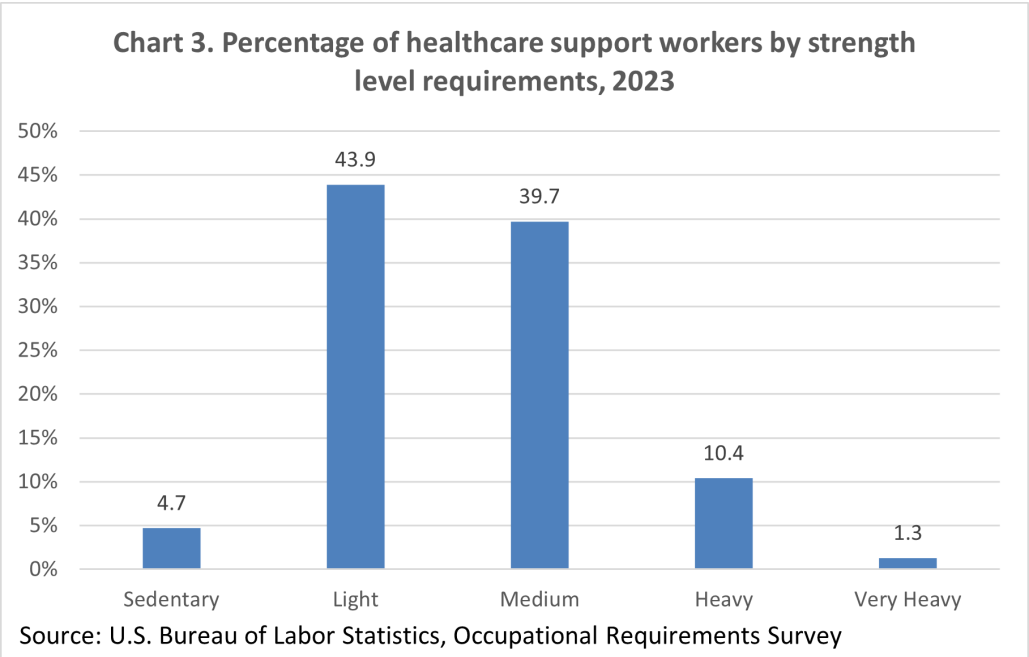


Table 2. Percentage of healthcare support workers with physical demands, 2023

Requirement	Yes	No
Choice of sitting or standing	18.4	81.6
Driving	27.8	72.2
Climbing structure-related ramps or stairs	37.6	62.4

Source: U.S. Bureau of Labor Statistics, Occupational Requirements Survey